

Turning Tides Privacy Notice

This notice is about how we use information about you and how we will keep it safe. We call this information about you 'personal data' or 'personal information.' If this notice is difficult for you to understand, you can ask your parents, or another adult such as your teacher to help you understand it.

What is Turning Tides?

Turning Tides is an emotional resilience and wellbeing support programme for young people aged between 15- 21. The programme aims to engage individuals in Redcar, Cleveland and Scarborough (North Yorkshire) area, in meaningful activity and improve their overall wellbeing. Turning Tides is funded by Anglo American Crop Nutrients.

Who are we?

The Turning Tides programme is managed by North Yorkshire Coast Better Outcomes Partnership Limited (NYCBOP) and is delivered in conjunction with local delivery partners:

- The Junction Foundation
- The Link Charitable Trust
- Sidewalk Youth Organisation

For the purposes of the applicable Data Protection Legislation, Anglo American Crop Nutrients and North Yorkshire Better Outcomes Partnerships Ltd are Joint Controllers. In this notice, the term 'we' means Anglo American Crop Nutrients, North Yorkshire Better Outcomes Partnerships Ltd, and our Delivery Partners.

What information we will collect about you?

The information we will collect and hold about you includes:

- Personal details such as your name, address, age and contact details
- Mental health conditions
- Family details e.g., parents' names, parent / guardian status, access to local services.
- Information regarding your lifestyle and social circumstances
- Details of your GP (if required)

We will collect information about your participation in activities within the programme. We may also collect data on your feelings and challenges to help us shape the programme and activities to meet your needs. This information is collected directly from yourself and in some case via local authorities.

What will we do with your information?

The overarching objectives of this programme will be to provide and measure improvement in emotional resilience and wellbeing through the application of coaching and other interventions. The programme will capture outcomes which influence and impact upon you:

- Ability to manage your feelings and emotions.
- Confidence and self-esteem.
- Sense of empowerment and agency over your life.
- Ability to lead a healthier stable lifestyle.
- Sense of belonging and connection.

The information collected from you in the programme will be used to assess the effectiveness and impact of our programme as a legitimate interest. This is because we want to make sure we are making a difference and helping you with your wellbeing.

We will use the information to track your participation in the programme for research, monitoring and evaluation purposes. This means that we will review your data at different times during your participation in the programme so that we can see what difference it is making to you.

We only collect information about you with your permission. We will ask for this consent when you register for the programme. You can withdraw this consent at any time simply by telling us; but if we cannot hold or share information about you, it will mean that you are not able to participate further in the programme.

Who will see the information and what information will be collected by them?

We need to share the information with some trusted partners in order that the programme meets your needs. Information may be shared with, and collected by, the following organisations who are involved in the programme, in order that they can deliver their services and to provide monitoring, evaluation, and statistical support. Further information is provided within the table on the next page.

We will not release the data to anyone who is not authorised to receive it, nor for any commercial use. Any data shared for research, monitoring and evaluation purposes will be anonymised.

Sometimes we may need to share your data with other trusted people involved in your life or care. We will only do this if it is absolutely necessary. Examples of trusted people we may need to share your data with are health workers, social workers/social services, youth workers, for registration at local activities groups (sports clubs etc.), the police, or your school. If you tell us something that makes us think you are in danger, we will have to tell the relevant authorities. When we do this, it is because we have to follow the law.

Us	What we do	What we collect		Privacy Notice
Anglo American	Fund, deliver and evaluate the programme	Aggregated data provided in reporting and survey results, and programme testimonials.		Privacy policy Anglo American - TBA
Our partner organisations	What they do	What they will collect	What we will share with them	Privacy notice
Bridges Outcomes Partnerships (BOP) delivered through North Yorkshire Coast Better Outcomes Partnership (NYCBOP)	Provide support for facilitation and day to day management of the programme	NYCBOP will have access to all the information collected in relation to the programme, but all data will remain and only be accessed from the case management platform	NYCBOP will have access to all the information collected in relation to the programme, but all data will remain and only be accessed from the case management platform	Please attach link
The Junction Foundation	Provide Personal, Social and Mental Health Education (PSHE) services to young people	Your name, age and contact information and information that relates to your emotional resilience and wellbeing. Your parent or carer's name	The Junction will have access to all the information collected in relation to the programme, but all data will remain and only be accessed from the case management platform	Please attach link
The Link Charitable Trust	Provide Personal, Social and Mental Health Education (PSHE) services to young people	Your name, age and contact information and information that relates to your emotional resilience and wellbeing. Your parent or carer's name	The Link Charitable Trust will have access to all the information collected in relation to the programme, but all data will remain and only be accessed from the case management platform	Please attach link
Sidewalk Youth Organisation	Provide Personal, Social and Mental Health Education (PSHE) services to young people	Your name, age and contact information and information that relates to your emotional resilience and wellbeing. Your parent or carer's name	Sidewalk will have access to all the information collected in relation to the programme, but all data will remain and only be accessed from the case management platform	Please attach link
The Homeless Link	Provide the case management system for capturing your information	Your name, age and contact information and information that relates to your emotional resilience and wellbeing. Your parent or carer's name	The Homeless Link provide the software that runs the case management system, although access to your data by their employees will only be to support or maintain the service	Please attach link

How will we keep your information safe?

We are committed to protecting the security of the personal information which we collect about you. In support of this commitment, we have implemented a range of technical, physical, and organisational controls to ensure an appropriate level of security in place over your data. For example, we make sure that our delivery partners have adequate security in place to protect your data and we put contracts in place with our partners to ensure that the data is used appropriately and where it is transferred outside the UK that it will be looked after.

How long will we keep your information?

We will store the data for no longer than 3 months beyond the programme closure. The trial is expected to last for 12 months. We keep the data for this time so that we can evaluate the effectiveness and impact of this programme.

What are my rights?

You have various rights in relation to your personal data, please consult <https://ico.org.uk/for-the-public/>

For more information about privacy practices of Anglo American Crop Nutrients please see our privacy pages here:
<https://www.angloamerican.com/site-services/privacy-policy>

For more information or if you have any queries, complaints or wish to exercise your rights, please contact:

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The Junction Foundation	info@thejunctionfoundation.com
The Link Charitable Trust	linkteesvalley@gmail.com
Sidewalk Youth Organisation	admin@sidewalk-scarborough.com